



Protecting policyowners for more than 125 years

Since 1895, Kansas City Life Insurance Company has assisted policyholders through world wars, the Great Depression, and various periods of recession and inflation. Built on integrity, sound investment strategies, and honest business practices, every product we sell is backed by more than a century of quality service and financial security.

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KANSAS CITY LIFE INSURANCE COMPANY



**Easy access to
your policy**

**Online policy information
and service forms**

Time to make a policy change or review your account?

As a policyowner with Kansas City Life Insurance Company, you have a secure, easy-to-use website for accessing your policy information and policy change forms.

To access policy information, log on to www.kclife.com.

This site allows you to monitor policies and submit requests for some of the most common policy updates and changes.

You can access information about all the policies you own including the policy number, agent's name, policy value, and beneficiary information.

Upon entering the site, you may request a change of mailing address. To make any other changes, you may request and print forms from the self-service menu to fill out and submit to the Home Office. Forms are available to facilitate the following transactions:

- Change policy beneficiary
- Change the name on a policy (i.e. marriage, divorce, etc.)
- Notify the Home Office of a lost policy
- Set up electronic funds transfer for policy payment
- Submit a request for a policy loan
- Submit a request for a policy partial surrender

- Establish required minimum distributions
- Establish automatic annuity distributions
- Establish variable required minimum distributions
- Establish variable automatic annuity distributions

When you submit a form to request a change, a Customer Service representative verifies the change before it is processed. In some instances, fillable forms are available. These forms must be completed, signed, and mailed, faxed, or emailed to the Home Office prior to the policy change being made.

Questions?

800-821-6164, ext. 8060

8 a.m. – 4:15 p.m. CT

Fax: 816-931-3585

Email: customerservice@kclife.com

Don't forget, your life insurance agent can always assist you with any questions you might have.

To get policy access

To create a Kansas City Life user ID and password, go to www.kclife.com. Provide the requested security information when registering. Once the registration process is complete, your personalized user ID and private password are established.

