

# Kansas City Life Insurance Company Premium Payments and Operations Contact Information

Agent toll-free number: 800-572-2467

Overnight shipments via FedEx or UPS, use  
3520 Broadway Blvd.  
Kansas City, MO 64111-2502  
816-753-7000

Regular postal service mail **IS** accepted at the  
street address.



**KANSAS CITY LIFE**

**Please use the appropriate lock box P.O. number for Inforce premium payments to avoid delays.**

## **Inforce Fixed Premiums (Payments only)**

Inforce premium payments go through a lock box system and are processed directly by the bank. Once the check has been cashed, the money will be credited on [www.kclife.net](http://www.kclife.net). Payments sent *anywhere else* will be delayed because they will still be routed to lock box for processing. *Deposits in addition to normal premiums for life and annuity policies should also be sent to lock box.*

**Kansas City Life Insurance Company**  
P.O. Box 211217  
Kansas City, MO 64121-1217

## **Inforce Variable Premiums (Payments only)**

Inforce premium payments go through a lock box system and are processed directly by the bank. Once the check has been cashed, the money will be credited on [www.kclife.net](http://www.kclife.net). Payments sent *anywhere else* will be delayed because they will still be routed to lock box for processing. *Deposits in addition to normal premiums for life and annuity policies should also be sent to lock box.*

**Kansas City Life Insurance Company**  
P.O. Box 219363  
Kansas City, MO 64121-9363

## **New Business Department**

**(Initial premiums accepted here. Initial Premium payments sent *anywhere else* will be delayed.)**

Applications and documents, delivery receipts, signed illustrations, etc.

Fax: 877-295-3806

**Kansas City Life Insurance Company**  
**(USPS mail only – No UPS or FedEx)**  
P.O. Box 219428  
Kansas City, MO 64121-9428

## **Customer Services Department (DO NOT send payments here)**

General inquiries, changes of addresses, beneficiaries, premium/billing questions or surrenders and loans.

Fax: 816-931-3585  
[customerservice@kclife.com](mailto:customerservice@kclife.com)

**Kansas City Life Insurance Company**  
P.O. Box 219272  
Kansas City, MO 64121-9272

**Pension & Tax Administration**  
**Kansas City Life Insurance Company**  
P.O. Box 219364  
Kansas City, MO 64121-9364